

Contact Us

To learn more about travel insurance, reach out to Generali Global Assistance at 866-999-4018. Our customer service staff will be happy to assist you with your current plan or any questions that you have about purchasing coverage.

If you are on your trip and need Emergency Assistance, please contact our Assistance Provider:

In the United States, toll-free: 877-243-4135

Collect worldwide: 240-330-1529

Customer Service

Monday-Friday: 6 a.m. – 6 p.m. PT

Saturday-Sunday: 6 a.m. – 3 p.m. PT

Phone

866-999-4018

Mailing Address

Generali Global Assistance & Insurance Services

P.O. Box 939057

San Diego, CA 92193-9057

E-mail

customerservice@generalitravelinsurance.com